# ChiliProject - Bug # 480: Issue Journal replies get ignored

Status:	Closed	Priority:	Normal
Author:	Ryan Briones	Category:	Journals / History
Created:	2011-06-16	Assignee:	Eric Davis
Updated:	2011-06-17	Due date:	

Remote issue URL:

Affected version: unstable

**Description:** I'm using RC1 in an installation and I'm running into an issue on Issue replies. I set up a bunch of debugging

statements and found out

"here":https://github.com/chiliproject/chiliproject/blob/v2.0.0RC2/app/models/mail\_handler.rb#L88 the @klass@from the incoming message is issue\_journal. Since there is no @receive\_issue\_journal\_reply@ method on

@MailHandler@ these messages are getting ignored.

It seems possible that "this

method":https://github.com/chiliproject/chiliproject/blob/v2.0.0RC2/app/models/mail\_handler.rb#L168 is supposed to be named @receive\_issue\_journal\_reply@ which is what I did in my instance in order to "temporarily" fix the problem.

Debugging this problem sucked my soul out so I'll take another look at possible patches/test cases in the morning, but I wanted to get some quick feedback.

### **Associated revisions**

## 2011-06-17 09:10 pm - Eric Davis

[#480] Fix replying to IssueJournals through email

#### History

## 2011-06-17 08:57 am - Felix Schäfer

- Target version set to 2.0.0
- Assignee set to Felix Schäfer
- Category set to Journals / History

## Ryan Briones wrote:

> Debugging this problem sucked my soul out so I'll take another look at possible patches/test cases in the morning, but I wanted to get some quick feedback.

This is indeed a problem introduced by the migration to the new journaling scheme, thanks for reporting. (and feel free to report early, even before debugging it, we might be able to help;-))

Anyway, I might be able to have a look at this later on, be sure to update here if you have another/a better fix.

# 2011-06-17 05:53 pm - Eric Davis

- Assignee changed from Felix Schäfer to Eric Davis

Felix couldn't get to this so I'll take a look at it.

#### 2011-06-17 06:29 pm - Eric Davis

Figured out what caused this. Someone updated an issue which caused an \*outbound\* email to be sent with a message id like the one below:

2020-10-25

Message-Id: <chiliproject.issue\_journal-1467.20110617112053@example.net>

When replied to, the MailHandler parsed out @IssueJournal@ 1467 which as Ryan Briones says, can't be converted to a method.

I'll figure out the best long term way to handle these and fix the code now.

### 2011-06-17 07:12 pm - Eric Davis

- (deleted custom field) set to unstable
- Status changed from Open to Closed

Fixed in commit:3d164f1 by renaming the @receive\_journal\_reply@ method. I would like to refactor that and dispatch so journal replies are looked up automatically but it can wait until after 2.0.0

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